To Clear Java Plug-In Cache (Windows – All Versions)
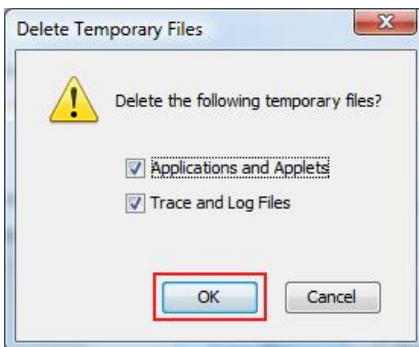
1. Click **Start** > **Control Panel**.
2. Double-click the **Java** icon in the control panel. The **Java Control Panel** appears.
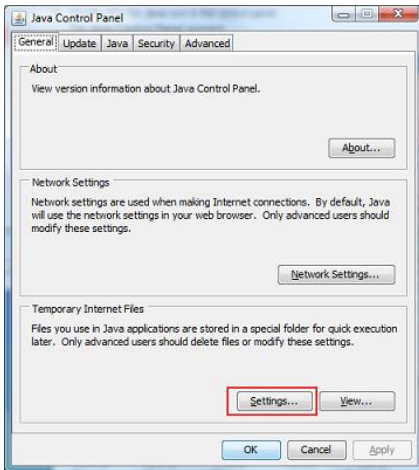
3. Click **Settings** under Temporary Internet Files. The **Temporary Files Settings** dialog box appears.
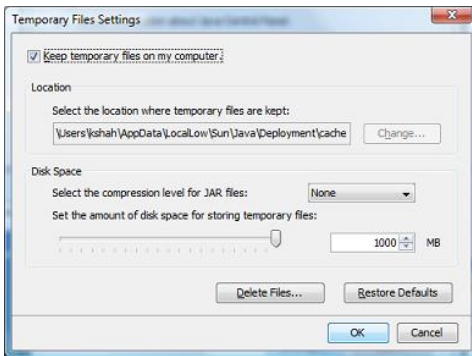
4. Click **Delete Files**. The **Delete Temporary Files** dialog box appears.

5. Click **OK** on **Delete Temporary Files** window. This deletes all the Downloaded Applications and Applets from the cache.
6. Click **OK** on **Temporary Files Settings** window. **Note:** If you want to delete a specific application and applet form the cache, click on View Application and View Applet options respectively.

To Clear Java Plug-In Cache (MAC OS x 10.5 (Leopard), 10.6 (Snow Leopard), 10.7 (Lion) and Java 1.5 and 1.6)
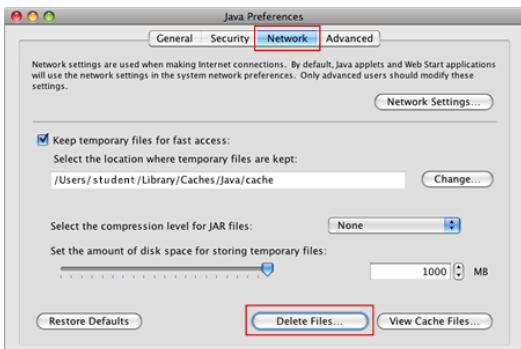
1. Click on the **Finder** icon located in your dock.
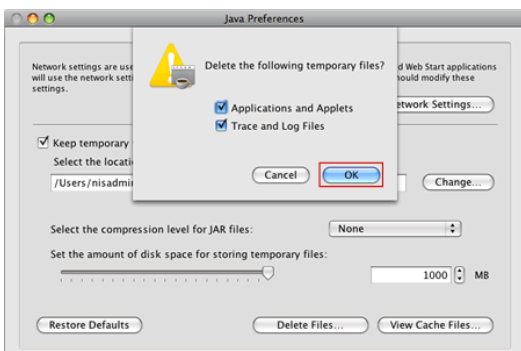

2. Click **Applications** and then click the **Utilities** folder.
3. Double-click the **Java Preferences** icon.
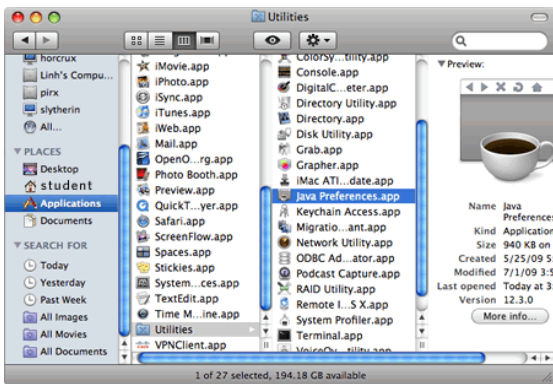
4. Click on the tab labeled **Network** and then click the button labeled **Delete Files**.

5. Ensure that both check boxes are checked and then click the **OK** button.

6. Close the Java Control Panel.